

# Sustainability Statement of Intent



At Dorothy House, we believe every life is precious.

**We care with compassion** for our patients and families, for our volunteers, donors, sponsors and customers, and we care for our wider community. How they see the world and what matters to them is what matters to us.

The climate and ecological emergency presents a clear and present danger; **taking sustainable steps to protect our planet is everyone's responsibility.**

At Dorothy House we recognise that the emergency presents complex challenges - the impact on biodiversity, the scarcity of resources and the fragility of our planet.

With compassion at our core, we are committed to minimising the environmental impact and carbon footprint connected to our palliative care out in our community and at our facilities.



## Our sustainability framework

Recognising the climate and ecological emergency, we all face, Dorothy House Hospice Care is committed to developing sustainable practice across 8 operational areas:

- **Energy:**  
Reducing our carbon footprint across the Dorothy House estate including reducing energy consumption and utilising energy-efficient equipment and appliances.
- **Waste:**  
Reducing, recycling and composting as much of our waste as possible.
- **Transport:**  
Lowering emissions by encouraging the use of more sustainable transport modes including public transport, EVs, cycling and car-sharing.
- **Procurement:**  
Developing procurement policy and practice which includes proper consideration of the environmental and social impact of products and services purchased by Dorothy House.
- **Water:**  
Reducing and re-using water across the estate.
- **Dorothy House Estates:**  
Growing our sustainable estate management.
- **Information Management:**  
Reducing our carbon footprint through sustainable IT systems.
- **Investments:**  
Pursuing and developing an ethical approach to DH staff pensions and DH investments.



### Making change a reality

A pan-organisational working group open to all staff and volunteers – the Green Team - meets every 6 weeks to highlight and address “green issues” across the above 8 operational areas at Dorothy House. The group’s purpose is to empower people at all levels to develop sustainable policy and practice, and champion green change across the organisation.