

Newsletter

Spring / Summer 2023



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A very warm welcome to our Spring Newsletter, wishing you all a happy and healthy 2023 and I hope that you are reading this on the back of a peaceful and restorative Christmas and New Year break.

I am writing this during what feels, to someone who has worked in it for 33 years now, like one of the most challenging times that the NHS has ever faced. Working as part of the NHS system providing care and support for people at home, in the local hospitals and up at Winsley we know that the impact of the current challenges in health and social care can be far reaching for the people we provide care for. We also know that it could have consequences for people for many months and years to come. So, as you would expect (and as we have done throughout the last few years), we have not been complacent and had been preparing for this winter.

As you will read, across every part of the charity we have been working hard to meet the increasing needs of the people who rely on us to be

there when it really matters. You will see that with the support of our communities, through your generosity and because of our planning and development and enhancement of our services, we are caring for more people than ever before. It is a credit to every volunteer and staff member's dedication and hard work that this has been made possible and I am deeply indebted to each and every one of them! This care and support is being provided closer to where people live and importantly we are increasingly delivering this care in partnership with our communities so that we work with local services and community leads better than we ever have.

As has always been the case at the Hospice, working together with our communities, our supporters and our NHS colleagues is what makes us stronger. Whether that is through raising much needed funds, volunteering time in one of the hundreds of roles that are available or helping us to support and care for people in our care. So, thank you for taking the time to read more about our work and for considering how you can support or work with us to ensure that, in these most difficult times, everyone who needs our care and support is able to receive it.

Wayne de Leeuw (Chief Executive)

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Privacy statement update

Dorothy House is committed to protecting the data we hold, whether this relates to patients and clients, donors, staff or volunteers. We have updated our privacy statements to explain how we handle data for the different groups of people we work with. You can find these at: dorothyhouse.org.uk/privacy/

If you are unable to view them online and would like a hard copy, please phone 01225 722 988

Community heroes



1 Aila-Mae's charity walk

Dorothy House is incredibly lucky to receive so much support from the family and friends of both patients and staff. Recently Aila-Mae Morgan, daughter of Dorothy House's Staff Member Juliette, completed a sponsored 10 mile walk along the Kennet and Avon Canal, raising a fantastic £560 for the Hospice. Thank you Aila-Mae!



2 Helen Straker Charity

Dorothy House was delighted to be the beneficiary of an astonishing year of fundraising undertaken by the Helen Straker Charity. Every year the charity holds a number of fundraising events, the proceeds of which are shared between RUHX (the Royal United Hospital's charity) and Dorothy House Hospice Care.

Events included a 'Ladies' Day' race day at Bath Racecourse, a golf day, a charity ball and 'The Tractor Boys' Lunch', with guest speaker Mike Tindall. These events, attended by hugely generous supporters, raised in excess of £200,000! We are incredibly grateful for the fundraising efforts of the Helen Straker Charity and would like to say a huge thank you to everyone involved.

3 Box Friends

After a two-year break, the wonderful Box Friends of Dorothy House are up and running again. Their annual Christmas fundraiser 'The Carol Supper' was once again filled with attendees and much festive merriment. We are pleased to announce that the group raised £4,607.70. Pictured here is one of our team, Dan, with his board for the 12 days of Christmas sing along finale!

Buildbase – Snowdon trek

Staff across a number of local branches of Buildbase, suppliers of timber and building materials, completed a trek up Snowdon in memory of a colleague who sadly died last year.

The team raised in excess of £4,500, which is an amazing amount that will help us carry out our vital work. Thank you to all those involved across all of the West Region team!



Community palliative care clinics launched

Specialist palliative and end of life care is vital to enable people with life-limiting conditions to live well until they die. Research shows that the need for this type of care is growing significantly and we need to deliver it to where people need it most.

Localisation is at the heart of how we deliver our care here at Dorothy House. Earlier this year we reorganised and expanded our community nursing service into local, neighbourhood Community Palliative Care Teams.

A key addition to this community-based care is the creation of monthly half-day clinics for anyone with a life limiting illness, run by Dorothy House Nurse Specialists, in a GP surgery or a community hospital.

In the summer of 2022 we were delighted to be able to open four new clinics:

- Melksham Community Hospital, July 2022
- Hathaway Medical Centre, Chippenham August 2022
- Keynsham GP Surgery, September 2022
- Trowbridge GP Surgery, October 2022

“We have patients who would find coming into Winsley regularly really difficult, so the new clinics allow people who might otherwise not access our services to meet with our team and discuss their issues. These regular clinics are so valuable as they are allowing us to help people earlier in their diagnosis, and also stop some of those with a more progressed illness going into hospital.”

Amy Mee, Community Staff Nurse at Dorothy House.



What the clinics offer

Enable more patients to access the specialist palliative care advice and support they need, by improving the efficiency of our early care

Give patients easier access to our support, directly alongside the services they use regularly

Help more patients access support at an earlier point in their diagnosis

Give easy access to patients with a wide range of illnesses

Make referrals to Dorothy House easier thanks to a more joined-up approach between our community nursing teams and local health and social care providers

Reduce unnecessary hospital admissions

The future

The winter peak in the coronavirus pandemic at the end of 2021 and early 2022 meant we had to pause our efforts to open more as planned. We are currently seeking locations for six new clinics that we hope to open in 2023. ●



You help me understand things, explain things, and make me feel at ease.

Patient feedback

Our new Ambassadors

A new year brings new opportunities and we are delighted to announce that we have four new volunteer Ambassadors joining our team. Our Ambassadors have the knowledge, skills and experience to represent our Hospice; raising vital awareness of our vision and being pro-active in helping us achieve our goals.



Sir Al Aynsley Green
Dementia and Young
People's Ambassador

Over a long and successful professional life, Sir Al has gained a wealth of experience, which he has channelled into improving the lives of children and young people.

A trained children's physician, clinical scientist, and ex-President of the British Medical Association, Sir Al has occupied many influential roles, including the first Children's Commissioner for England and first Director of Clinical Research and Development at Great Ormond Street Hospital.

"A child today across the U.K. experiences the death of a parent every 20 minutes and with proper understanding and support they can lead successful and confident lives; Dorothy House's outstanding family support is needed urgently and deserves to be successful."

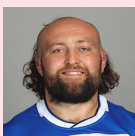


Kitty Dimbleby
Wellbeing
Ambassador

Kitty is a writer, poet, bestselling author and PR expert with over 20 years' experience writing for national newspapers and magazines.

As a former trustee for Cancer Care Map and an Ambassador for the Royal United Hospital's Charity, RUHX, Kitty's own health conditions and public spotlight on the importance of wellbeing bring valuable insights to our Hospice.

"My personal experience of living with a lifelong illness and chronic pain gives me a unique perspective on the vital role wellbeing can play in supporting mental health. Dorothy House has helped many people close to me and I am proud to be their new wellbeing ambassador."

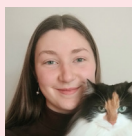


Tom Dunn
Community
Ambassador

Tom has just received a call-up to the England squad ahead of the 2023 Guinness Six Nations as hooker. He signed his first long-term contract for Bath Rugby in 2016. Just 12-months later he was called up to play for his country.

Call-ups followed in 2018 and 2019 before he secured his first cap in the 2020 Six Nations. Tom knows more than most about the dedication of our Dorothy House staff; his wife Jen works as a pharmacist in our Inpatient Unit.

"I'm really looking forward to being a part of a team that are so committed to the care they provide and are such an important part of our community, I hope I can support the team in any way possible."



Jess Sheridan
Young People's
Ambassador

19 year-old Jess's mum died in May 2021. Cared for at home by our Community Palliative Care Nurses, Jess saw first-hand the vital role Dorothy House can play at the end of life.

After her mum's death, Jess joined our Teen Bereavement Group and has been working with our family support team to navigate her own bereavement journey and has already helped Dorothy House communicate the importance of grief support in schools.

Accessing financial support when it's most needed

One day you're at work, you're earning money and supporting your family, and the next day you're told you've got an illness that means soon you won't be able to work again. A million questions are going through your head. And now you're forced to think about how you'll look after your family without a monthly income.

Now imagine you're at the end of your life and you can't afford food or heating. Or to pay for the electricity running the vital medical equipment, keeping you comfortable and pain free. When you are living with a life-limiting illness, the devastating reality is that rising living costs and being unable to work, means that a shocking one in four people will spend their final days dying in poverty.

And giving up work to care for your partner means that parents are more at risk than any other group of falling into poverty after the diagnosis of a life-limiting illness. When an entire family is suddenly and unexpectedly plunged into a terrible situation like this, not only does the person at the end of their life die in poverty, their children are also then condemned to live in poverty.

Gaining access to the money that could support you isn't easy either.

Did you know

Even when you have been diagnosed with a life limiting illness you can't access your state pension before the age of 65?

Marie Curie has recently launched a campaign to try and change this law, because no one should end their life cold, hungry and worrying about money.

"And the cost, the financial cost. It's immense. It's never ending, all the things I need to have everyday [to care for Bill], I find myself making decisions about things that I never dreamed I'd have to do."

Les, who is caring for her husband Bill at home

Fact file

90,000 people die in poverty every year in the UK.

1 in 6 pensioners are below the poverty line at the end of their lives.

Women are more likely to fall below the poverty line at the end of life than men.

Statistics from Marie Curie -
Dying in Poverty Report



Our team is here to help

There is hope, and Dorothy House is here to provide it. Partnered with the Citizens Advice Bureau, our team of Welfare Rights Advisors supported over 750 people in our community to unlock much-needed financial support last year. Headed up by Karen Gough, who has 16 years of experience as a Citizen's Advice Welfare Advisor, she and her tenacious team help patients and their families navigate a highly complex benefits system.



We make sure that everybody who has a life limiting diagnosis gets the support they need.

"We deal with that faceless system on their behalf. I'm driven by that sense of fairness and equality to make sure that everybody who has a life limiting diagnosis gets the support they need."



Karen Gough,
Dorothy House Welfare Advisor

Our Welfare Advisors are there to create a plan of action, provide help to understand and access benefits and tackle financial difficulties head on. So, instead of wondering how to feed or house their family, precious time and energy can be spent focused where it really matters: being with loved ones and making special memories together. ●

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If you're in our care, and you would like to talk to someone about funds you could have access to, please ask a member of your care team for more information.

Inspired by nature

Dorothy House property bags

At Dorothy House we pride ourselves on providing outstanding compassionate care. This care extends at every step to those who are left behind. We make sure they are prepared for the end, hold their hands, and guide them through their loss. It is our heartfelt responsibility to ease families' pain however we can, and we take great care to give families time, kindness, and understanding.

But, there was one aspect of our care which was lacking, and that was the moment at which we returned to families the precious belongings of their loved ones. The last clothes they wore, the warm blanket they lay on their feet, the perfume they used until the very end. Yet, our existing resources meant these belongings were returned in an, inelegant plastic bag. This felt totally at odds with the deeply respectful nature of our care and we were concerned that it may contribute negatively to a family's experience of bereavement and grief.

Therefore, part funded by the Norie Charitable Trust, we are delighted to reveal the results of a new design project led by local, award-winning artist Kate Bond.

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I find that difficult conversations are often easier whilst engaged in a creative task.

Kate Bond



How it all began

“In many hospitals and hospices the possessions of those who have died are often returned to their families in plastic bags. At a time when families are grieving it seems a sad and insensitive way to return their loved one's belongings. I was so pleased when, in June this year, Dorothy House asked me to help design a new bag for their patients' property. It was the second time I had created designs for similar property bags. Previously I had helped Macmillan Cancer Care in partnership with the Cwm Taf University Health Board, and I was very happy to be able to do so again for Dorothy House.

The first workshop

“Before beginning the design, I felt it was important to gather thoughts from a wide range of people with a connection to Dorothy House about the concept of the bag. To do so, I ran two creative client/staff engagement workshops, providing opportunities to chat and gather feedback about the intended use. I find that difficult conversations are often easier whilst engaged in a creative task.

During the first workshop, we focused on using plants from the Dorothy House garden to create a sublimation printed place mat and a ceramic drinks coaster. Often this type of printing can be very vibrant, but with careful preparation of the resources, gentle colours can be achieved. The outcomes demonstrate subtle transparency and

layering of colour. You can create such beautiful delicacy when printing with real leaves.

With a range of people connected to Dorothy House attending the workshop - nursing staff, domestic staff, bereaved family members, together with admin staff - I was able to gather useful feedback about the proposed bag, with thoughts on size, materials, and any ethical issues.

The second workshop

“The aim of the second session was more specific - to identify a theme for the design of the bag. If you have ever visited Dorothy House you won't be surprised that we were inspired by the beautiful setting of Winsley. The view across Wiltshire is spectacular and the woodland, planted about 25 years ago, is quite magical, especially in spring. The 'Fireflies' light installation, by Bruce Monroe, only enhances how special it is at dusk. We discussed the wildlife that is often spotted in the grounds - deer, birds, foxes - the sculptures and the plants. With this inspiration in mind, I laser cut some deer and insects to add to the artwork. It was amazing that everyone was given the same resources, yet achieved such different results! ●

Kate Bond in her garden studio



Sustainability at Dorothy House

At Dorothy House we are committed to minimising the environmental impact and carbon footprint connected to our palliative care, out in our community and at our facilities.

To achieve this goal we have formed a sustainability framework covering eight operational areas:

- 1. Energy** Reducing our carbon footprint across the Dorothy House estate, including reducing energy consumption and utilising energy-efficient equipment.
- 2. Waste** Reducing, recycling and composting as much of our waste as possible.
- 3. Transport** Lowering emissions by encouraging the use of more sustainable transport modes including public transport, electric vehicles, cycling and car-sharing.
- 4. Procurement** Developing procurement policy and practice, which includes proper consideration of the environmental and social impact of products and services purchased by Dorothy House.
- 5. Water** Reducing and re-using water across the estate.
- 6. Dorothy House Estates** Growing our sustainable estate management.
- 7. Information Management** Reducing our carbon footprint through sustainable IT systems.
- 8. Investments** Pursuing and developing an ethical approach to staff pensions and investments.

Making change a reality

Our framework isn't just lip service – we're working hard to make our intentions a reality. A cross-organisational working group open to all staff and volunteers – the Green Team – meets every six weeks to highlight and address green issues, develop sustainable policy and champion green change across Dorothy House.

Visit our website to read our full statement of intent.

Taking a glance at our impact

At Dorothy House we're always aiming to improve the care we offer and advance our knowledge, reaching deep into the community to make a difference to our patients and their families. So it's essential that we take a look at the facts and figures to ensure we're realising our goals and making the impact we hope to.

It's also important to celebrate our many achievements, none of which would have been possible without the generosity of our supporters.

We care

"I am extremely grateful to Dorothy House for getting our family through the most difficult time. The earlier you accept the fact that something is going to happen down the line, the more you can get out of the life you have left, with the assistance of Dorothy House." Andy Rimmer, son of a patient.

The Tulip Standard

In 2022 we introduced a new training course called 'The Tulip Standard, Essentials of Care', focused on the essential skills needed to provide exceptional palliative and end of life care. All newly recruited Dorothy House unregistered carers undertake the training, and we are now working with other care providers in the community to offer training to their staff.

The 'Joint Speciality Clinic'

We continued to successfully deliver our first 'Joint Speciality Clinic' within the Oncology Department at the Royal United Hospital Bath. Bridging the gap between cancer care in the hospital and the Hospice, the clinic gives people access to our specialist support at an earlier point in their palliative diagnosis.

New peer support opportunities

We introduced new peer support opportunities for bereaved families and teenagers, including a friendly brunch in the gardens at Winsley, and a trip to Jamie's Farm in Box. These events received excellent feedback from those in attendance.

Launched Part of Life

We developed a new website created in collaboration with other local palliative care providers. A rich library of conversations, stories, research and wellbeing resources, it aims to destigmatise and transform attitudes to death and dying. partoflife.org

Chelsea II clinical trial

Dorothy House has been selected to participate in a trial of clinically assisted hydration in patients in the last days of life. As one of 80 hospices involved in the trial, our aim is to research the impact of hydrating patients in the last week of their life, particularly to discover whether this treatment affects the incidence of delirium in patients. The Hospice will be required to recruit 20 participants in 20 months. We are excited to be part of this pioneering research trial.

We are really proud of the progress we are making towards our mission that everyone in our community has access to outstanding palliative and end of life care. As well as expanding our services to offer more care directly, we are working with the existing community assets and health and social care providers to improve knowledge and enhance the quality of care available. ●

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If you'd like to learn more about the impact we make, please download our Impact Report from our website.





Virtual Reality innovation at Dorothy House

At Dorothy House we are always looking for innovative ways to improve our care and services. We are currently trialling the use of Virtual Reality to help our patients reduce symptoms, improve relaxation and offer them a new, immersive experience.

What is Virtual Reality?

Virtual Reality (VR) is a computer-generated video environment with scenes and objects that appear to be real, immersing users in the surroundings. This environment is experienced through a VR headset.

Why is Dorothy House using VR?

For patients who have limited mobility and are no longer able to experience natural varied surroundings, VR provides profound possibilities to be immersed in different environments, or even familiar ones. Imagine being able to sit in your own living room, even when in reality you're bed-bound at the Hospice. Or have the ability to see people and places important to you, re-experiencing things when you are no longer physically able.

Over 8,000 studies have now been published specifically on the topic of VR and medicine, and a systematic review of published works concluded in 2020 that 'Using VR decreases significantly the levels of anxiety, depression, fatigue, and pain'.

"We are really excited about exploring this cutting edge technology to improve the quality of life and reduce symptoms in our patients."

Karen Tudge, Assistant Director of Patient & Family Services at Dorothy House

Fundraising success

In November 2022, we ran a brand new fundraising drive for Dorothy House. Our 'Always Here Appeal' brought together supporters from across our community. Our aim was to raise vital funds to respond to the rising need for care for local patients and their families.

How did the fundraising campaign work?

This was achieved thanks to the incredible efforts of 210 Dorothy House 'Champions.' These Champions spread the message far and wide about the importance of the appeal, encouraging over 2400 public donations during a 36-hour fundraising sprint.

Combined with the generosity of a group of local individuals, companies and charitable trusts who matched the funds raised during this sprint, the final total raised was an astonishing £471,475!

Where will the fundraising go?

These funds will directly help us grow and evolve our services. This means we can care for the increasing number of patients and families who need us.

To put this into perspective, the total we raised is the equivalent cost of over 100 days of our entire community nursing service. This service supports patients within their own homes with the physical, emotional and practical challenges they face throughout the progression of their illness, until the very end of life.

The impact of the fundraising appeal

It was clear how much this fundraising marathon meant to so many people. Check out the multitude of messages written on the appeal page. Thank you once again to everyone who was able to get involved.



Steve Vick International 'Champion's' total of £8,774.

You can make a difference

No one should die alone

Ever thought about donating to charity, but aren't sure if it will make much of a difference? By leaving a gift to Dorothy House in your Will, you are guaranteeing our future, which in turn ensures that we can continue to work towards our goal: building a community in which no one dies alone or unsupported. That's definitely making a difference.

A gift, no matter how large or small could help to pay towards our Compassionate Companion services. Based in the Royal United Hospital, Bath, they offer companionship to those who might otherwise be alone at the end of their life. They also provide support to the families by offering to stay with a patient while they catch up on some much needed rest and respite. Could you help safeguard the provision of this incredible service for years to come?

In a Will you can leave a specific sum to Dorothy House or you could choose to leave us a percentage of your estate. Both types of gifts are gratefully received, but a residual or percentage gift proves more valuable in the long term as it ensures that your gift does not lose value over the years.

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If you would like more information on how to leave Dorothy House a gift in your Will, or you would like information about our Will writing services, please complete the insert and return it in the envelope provided. Sarah Dodd, Dorothy House Head of Legacies, will then be in touch with you to discuss further.



Mum's the word

Treat a loved one this March

Mother's Day can be hard for many people. Whether it's a difficult relationship or their mother has passed away; the build up to the day can be tough. However, the spirit of motherhood isn't purely biological. The nurturing, compassionate, selfless and caring attributes can be found in so people who aren't in any way related to us.

Alongside close friends, siblings and other family members, there are an estimated 10.6 million unpaid carers in the UK alone (Carers UK 2022). These incredible people offer love and care without expectation of a reward.

Mothering comes in many different forms, and at Ubiety, we think the spirit of mothering should be celebrated. From 15 February until the end of March, you can use the discount code MUMSTHEWORD to receive a 20% discount on findubiety.com, so you can treat a loved one to some self-care. What better way to express your gratitude for their support, while also supporting Dorothy House.

If you know a really special person who could do with being whisked away and rewarded with some intense rest and relaxation, consider booking them on to one of our gorgeous aromatherapy massage packages at the Soul Spa in Central Bath, or treat them to a voucher. The £85 Ubiety 60-minute massage package includes a 30-minute Sound Bath, free Soul Spa silk eye-mask and free Ubiety Birchwater and Neroli facial mist.

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Email hello@thesoulspa.co.uk for more details.

UBIETY.



Staff Spotlight

Louise Barnett



Hi, I am Lou, a registered nurse on our Inpatient Unit in Winsley. I also play the flute, piano and I sing. Music is an enjoyable little extra that I like to give to our patients. I'm not a music therapist, I'm a nurse.

Music in the Hospice is like a song, or a smile. Music produces feelings, it releases dopamine and makes you feel happy. When there are no words, music fills the gaps. Music in the Hospice can really create a space for rest and digest, it taps into our parasympathetic nervous system, the opposite to fight and flight. Music can bridge an awkward gap between our patients and their relatives and it really does create a softening of their minds and their bodies to relax. It's really very powerful – it's like a mediation, like a big hug.

The wonderful thing about this job is that there's so much light and dark, yin and yang, where you can add light and hold their hand in the dark. If they cry when they hear a piece of emotional music, then that's ok, it releases a stress, a tension and pain.

I ask patients what they like to listen to at home, what music they got married to, or what they first danced to. I think my favourite memory must have been our Motor Neurone Disease patient who couldn't walk or talk, but could use a communication board. We pointed to the letters and she looked up to say yes. She spelt out Mozart Andante in C. Unbelievably I had that piece of music in my folder and played it to her on my flute, and she absolutely wept! She banged on the table for more and every day that she was with us, I played it to her, because her son plays the flute and it was really important to her that she had a little bit of colour in her day.

There is a piece of music for any death. Music is really powerful, it can bring peace and joy, it can really reduce the stress rate, it can soothe the way to a peaceful death and it's a lasting memory for the family – they feel as though they've done something special. Even if someone wants some peace, I just open up the doors and let the birds sing to them, music is a way to create a peaceful death, with dignity and beauty. ●

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To listen to the full podcast interview with Lou and her beautiful flute playing, just visit our new website
Part of Life: <https://partoflife.podbean.com/>



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Music in the Hospice is like a song, or a smile. Music produces feelings, it releases dopamine and makes you feel happy.

Louise Barnett

Fundraising

Christmas Trees that keep on giving



Our seventh annual Christmas Tree Collection took place over the weekend of 13 and 14 January and has raised a whopping £75,000!

Local residents booked the collection of their used Christmas trees in exchange for a donation and over 200 tireless Dorothy House volunteers picked up 5200 trees, encompassing sixteen postcodes and covering 700 square miles across our patch.

The collection keeps growing; this year saw more than a thousand additional trees compared to last year.

The scheme was supported by many local businesses who provided volunteers and vehicles as well as a cohort of annual supporters and some new recruits who are already looking forward to next year!



Wing Walk Challenge

Looking for a new thrill in 2023? Then you're in luck, because we're organising a wing walk fundraising challenge! We're looking for 10 brave souls to join us for our day in the air on 18 May 2023.

Friends and family can come and watch you take to the skies, and unlike a skydive, they'll be able to see the whole experience! Registration costs £150 and each wing walker needs to raise at least £700. Don't worry, you'll get lots of support from the Fundraising Team here at the Hospice to reach your goal.

To learn more or register, please email our Community Fundraiser Dan Varley on dan.varley@dorothyhouse-hospice.org.uk today.

MEN'S WALK TO SUPPORT

SUPER SATURDAY

Saturday 18 March

Join us on Saturday 18 March 2023 for the 'Men's Walk to Support'. This 8-mile walk is an opportunity for guys aged 12+ to come together in solidarity and raise vital funds to help Dorothy House provide crucial end-of-life care for our local community.

The walk starts at 11am from Dorothy House, Winsley. Participants will set off alongside the canal and finish at Bath Pavilion in time to watch the Six Nations Super Saturday matches.

Whether someone you knew has died, you're dealing with a life-limiting illness yourself, or just want to come together with your dad, brother, son or mates, Dorothy House would love you to join in this special walk for a great time and a great cause. Best of all, you get to celebrate your epic achievement with a free event t-shirt, a well-earned free pint and food in the Pavilion at the end!

To help raise funds for the Hospice, participants are encouraged to raise as much as they can to help us continue our work. Last year's event raised an incredible £26,000 and we're hoping to raise even more in 2023!

So, whether you're walking to show your support for Dorothy House, in memory of a loved one, or because you're in our care today - dust off your walking boots and sign up, by visiting dorothyhouse.org.uk and clicking on 'Get Involved'.



Become a 2023 Pioneer

For Dorothy House to provide truly exceptional end of life care, we need to understand the needs of our patients.

To achieve this, top quality research, education and training is vital. Since 2020, our incredible Pioneers have been instrumental in the funding of these essential pillars of care, for which we are deeply grateful.

The need for our services is rapidly growing. We urgently need to recruit and train many more Carers to join our Hospice at Home team. With just one chance to give patients the good death they so rightfully deserve, it is essential that every new Carer is trained to the highest standard. To achieve this, we have developed a new formal training course for all our Carers – The Tulip Standard.



By becoming a 2023 Pioneer, you will help fund the delivery of the next three years of our 'Tulip Standard' training, playing a pivotal role in helping provide outstanding end of life care to over 60% more patients in our area. You will be central in helping these patients receive the compassionate care that they need, in order to spend their final weeks where they most want to be – in the comfort of their own homes.

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To learn more about the Tulip Standard training, or to become a Pioneer, please get in touch with any questions at philly.gaisford@dorothyhouse-hospice.org.uk or call 01225 721 480.

Start growing with Dorothy House Retail

**Are you an enthusiastic horticulturist?
If so, we need you!**

On Saturday 3 June 2023, Dorothy House Retail are holding two plant and garden sales. For our fundraising efforts to be successful, we are asking the green-fingered among you to use your gardening talents and donate some plants for our sales. We would appreciate any contributions, from pansies to peonies, azaleas to anemones, carnations to chrysanthemums. Grow for us, and help us grow our compassionate communities.



Plants can be donated at the following locations from Tuesday 30 May until noon on Friday 2 June:

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Corsham Warehouse – Unit E, Fiveways Industrial Estate, Corsham, SN13 9RG

.....
Chippenham Furniture – Station Hill, Chippenham, SN15 1EQ

.....
Melksham Furniture – Church Street, Melksham, SN12 6LS

.....
Frome Furniture – Wessex Fields, Frome, BA11 4DH

.....
Moorland Road – Oldfield Park, Bath, BA2 3PL

.....
Midsomer Norton – High Street, Midsomer Norton, BA3 2DR

.....
Warminster – Market Place, Warminster, BA12 3BN

.....
Keynsham – High Street, Keynsham, BS31 1DS

Please remember to identify your plants with a label, and thank you in advance!

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Keep an eye out for more information on the upcoming plant and garden sales at dorothyhouse.org.uk, via Instagram or Facebook.

Phone

Switchboard: 01 225 722 988
Fundraising: 01 225 721 480
Clinical 24hr Advice Line: 0345 0130 555

Online

dorothyhouse.org.uk
info@dorothyhouse-hospice.org.uk



Post

Dorothy House, Winsley, Bradford on Avon,
Wiltshire, BA15 2LE

Newsletter

Spring / Summer 2023



Inspired by nature

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[Our new Ambassadors](#)

[Welfare advice team](#)



If you would like to discuss any aspect of this newsletter,
contact the Communications Team:

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