



When someone  
has died



# When someone dies

Medical Certificate issued and sent by hospice to Registrar



Registrar will contact Next of Kin within 5 working days to register the death



Report the death to Tell Us Once (details from Registrar)



Arrange funeral (funeral director or other)



Advice on Wills, probate or inheritance



Financial advice (including benefits)

Other support

# When someone has died

All of us at the Hospice offer our sincere condolences to you and your family at this time. We hope the information in this leaflet may be of some help in the days and weeks ahead.

The following links provide detailed advice and information on what to do after a death.

[gov.uk/after-a-death/overview](https://gov.uk/after-a-death/overview)

[bereavementadvice.org](https://bereavementadvice.org) | 0800 634 9494



If the person has died in the Hospice or hospital, you will be given a medical certificate. When someone dies at home the death has to be verified by a health care professional, such as a doctor, paramedic or community nurse.

You need to register the death within five days. Once you have the medical certificate, make an appointment with your local registration office. The Registrar will issue a Death Certificate and Notification of Disposal, which you then give to the funeral director. It's advisable to purchase several copies of the Death Certificate, as certified originals will be needed for banks, building societies and some other organisations.

## Registering a death

### Bath & North East Somerset Registrar

[bathnes.gov.uk](http://bathnes.gov.uk) | 01225 477 234

### Somerset Registrar

[somerset.gov.uk](http://somerset.gov.uk) | 0800 3047 421

[somersetregistrations@somerset.gov.uk](mailto:somersetregistrations@somerset.gov.uk)

### Wiltshire Registrar

[wiltshire.gov.uk](http://wiltshire.gov.uk) | 0300 0034 569

### Tell Us Once

When you register a death, the Registrar will let you know whether this service is available in your area. It allows you to report a death to most government organisations in one go

[gov.uk](http://gov.uk) (search 'tell us once')

## Arranging the funeral

While most people choose to use a funeral director, some want to arrange the funeral themselves. You are welcome to discuss this informally with a member of our Spiritual Care Team: 01225 722 988

### Fair Funerals Campaign

Offering down-to-earth advice on arranging an affordable funeral

[fairfuneralscampaign.org.uk](http://fairfuneralscampaign.org.uk) | 0208 983 5030  
[fairfunerals@qsa.org.uk](mailto:fairfunerals@qsa.org.uk)

### Natural Death Centre

Independent funeral advice, including DIY funerals

[naturaldeath.org.uk](http://naturaldeath.org.uk) | 01962 712 690

### National Association of Funeral Directors

Help in finding a funeral director in your area

[nafed.org.uk](http://nafed.org.uk) | 0121 711 1343

## Financial advice

### Citizens Advice Bureau

[citizensadvice.org.uk](http://citizensadvice.org.uk) | 0800 144 8848

Textphone: 18001 followed by 0800 144 8884

### Money Advice Service

[moneyadviceservice.org.uk](http://moneyadviceservice.org.uk) | 0800 138 7777

Typetalk: 18001 0800 915 4622

### The Co-operative Funeralcare

[funeralcare.co.uk](http://funeralcare.co.uk) | 0800 008 6878

## Benefits

For advice and information

[gov.uk](https://www.gov.uk) (search 'benefits')

[turn2us.org.uk](https://turn2us.org.uk)

## Wills, probate and inheritance

Citizens Advice Bureau

[citizensadvice.org.uk](https://citizensadvice.org.uk) (search 'wills')

Age UK

[ageuk.org.uk](https://ageuk.org.uk) | 0800 169 2081

## Children and young people

Off the Record

Free and confidential services for children and young people

[offtherecord-banes.co.uk](https://offtherecord-banes.co.uk) | 01225 312 481

Winston's Wish

The charity for bereaved children

[winstonswish.org](https://winstonswish.org) | 08088 020 021

Child Bereavement UK

[childbereavementuk.org](https://childbereavementuk.org) | 0800 028 8840

Apart of Me

An app designed to help children cope with the death of a loved one

[apartofme.app](https://apartofme.app)

Dorothy House Family Support Team

Our team can offer help, support and advice to children, young people and parents

[dorothyhouse.org.uk](https://dorothyhouse.org.uk) (search 'children')

0345 0130 555

## Other help and support

### Cruse Bereavement Care

[cruse.org.uk](http://cruse.org.uk) | 0808 808 1677

### Samaritans

A safe place to talk, any time, in your own way, about whatever is troubling you

[samaritans.org](http://samaritans.org) | 116 123

[Jo@samaritans.org](mailto:Jo@samaritans.org)

### The Good Grief Trust

A comprehensive directory of help and hope

[thegoodgrieftrust.org](http://thegoodgrieftrust.org)

### WHY (We Hear You)

Free, professional counselling for anyone affected or bereaved by any life threatening condition

[wehearyou.org.uk](http://wehearyou.org.uk) | 01373 455 255

[info@wehearyou.org.uk](mailto:info@wehearyou.org.uk)

### Counselling Directory

[counselling-directory.org.uk](http://counselling-directory.org.uk) | 0333 325 2500

### Dorothy House Bereavement Service

Our team write to each patient's next of kin, approximately eight weeks following the death. Information and resources are also available on our website

[dorothyhouse.org.uk](http://dorothyhouse.org.uk) (search 'bereavement')

0345 0130 555

[dorothyhouse.org.uk](http://dorothyhouse.org.uk)

Dorothy House Hospice Care  
Winsley, Bradford on Avon, BA15 2LE  
Switchboard: 01225 722 988  
Clinical 24hr Advice Line: 0345 0130 555

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