

DOROTHY HOUSE ELECTRIC VEHICLE CHARGING POINTS



TARIFFS

The EV charging points at Dorothy House, Winsley, are available for the use of staff, volunteers, patients, family members and the local community.

There is one set charging rate of 40p/kwh at all times.

Please note you will need your own charging cable – these are not supplied at the Hospice.

SETTING UP THE APP

Download **EVC Plus** from the App store (iOS) or Google Play (Android).

On the registration screen, you will be prompted to fill out your details to create an account.



You will then need to verify your account. Please check your emails (including your junk) for the verification email. Once verified, you will be signed in, and will see the Welcome screen above.

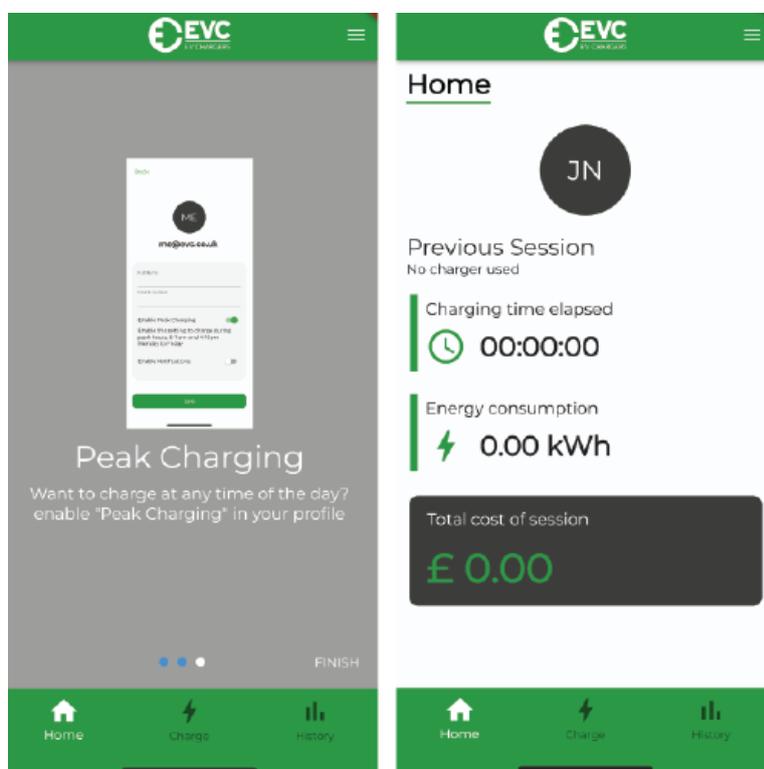
To view a brief tutorial on how to start charging, press 'Next'. If you select 'Skip' you'll be taken straight to the Home screen.

PEAK CHARGING

The peak charging setting must be enabled to charge during peak hours (8-11am and 4 -10pm).

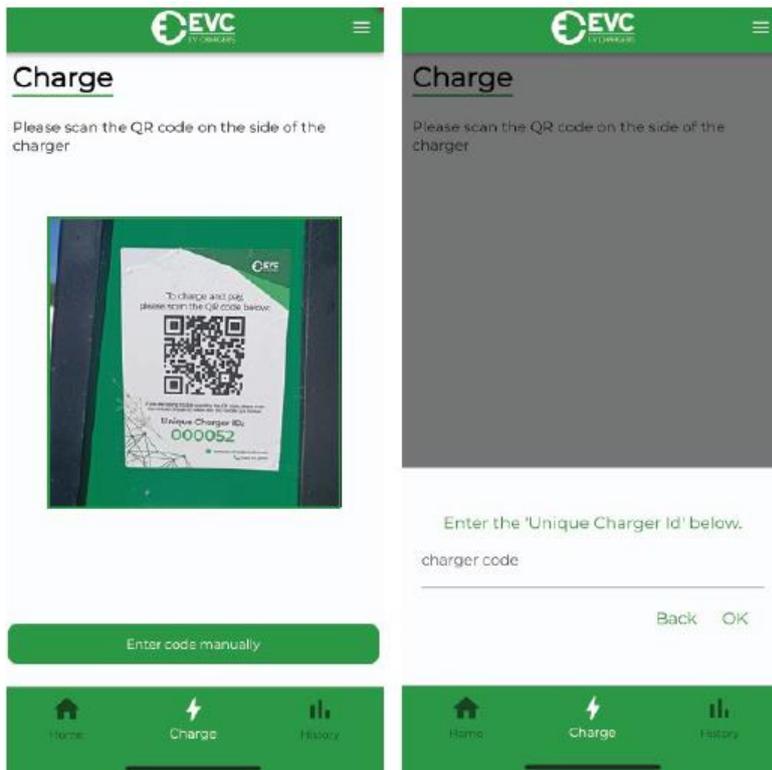
There is no increase to the tariff during peak hours at Dorothy House, but this still needs to be enabled on the app.

To activate, visit the Profile page, found by tapping the  icon on the top right.



USING THE APP

To start a charging session, press the 'Charge' button at the bottom of the screen. This will automatically open your camera, enabling you to scan the QR code on the side of the charger.



In the unlikely event that the QR code does not work, please enter the code manually. You will be prompted to enter the unique charger ID, found on the side of the charger.

You will then be shown the available tariffs. You can sign up for our reduced membership rates, for a monthly fee of £7.20, or use our PAYG option.

Choose your tariff, and then enter your card details. You can save your payment details to save you re-entering each time.

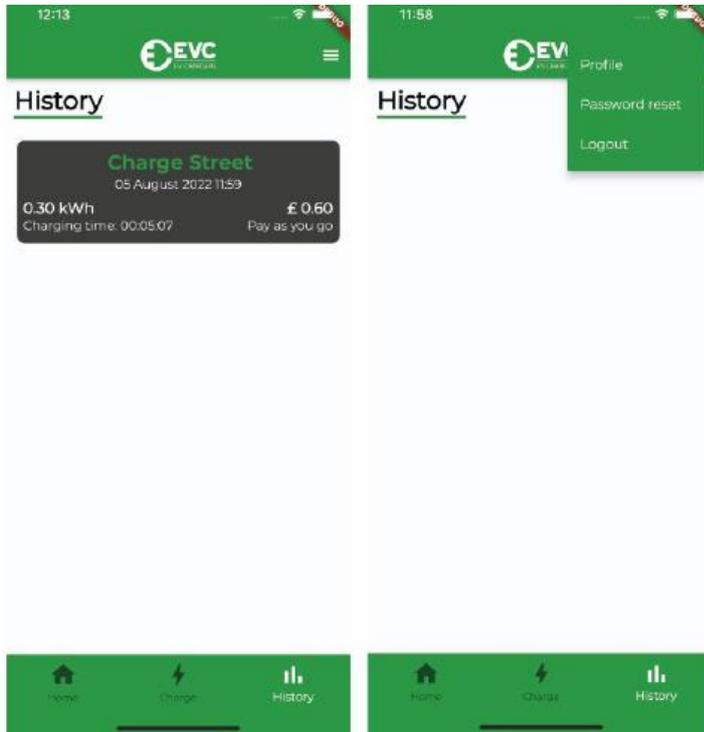
The App will request a £45 'authorisation' on your card at the point of charging, but this will be immediately refunded to your card, less the total charge amount.

Press the 'start charging' button to start your charge, and 'finish charging' to end the session.

Please move your car to another spot in the carpark once it is charged, so others can use the EV points.

CHARGING HISTORY

The 'history' tab can be found at the bottom right. Here, you can access all previous data on your charging sessions, including detailed statistics on your most recent charge.



You can access other settings, such as 'Profile', 'Password Reset', and you can log out of the app by pressing the  icon in the top right corner.